www.islington.gov.uk



# What do you think about Adult Social Services?

the sifted



An easy-read booklet

# Tell us what you think

Want to tell us something about your care or support? Here's what you need to do.



## Are you happy?

- Was a member of staff friendly or helpful?
- Do you want to say thank you?



#### Are you sad?

- Was a member of staff rude or unhelpful?
- Do you need help or more support?
- Is there something else you want to tell us?



## Do you have a good idea?

• Let us know if we could do things better.

#### You can get someone to help you tell us:



- a carera frienda family member
  - a member of staff
  - someone you trust.

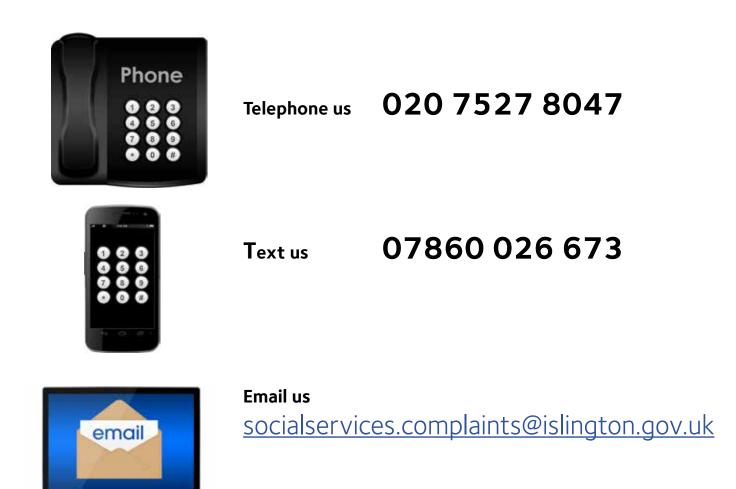


### We want to get it right

• If you complain we **will not** change or stop your service.

# Tell us by phone, email or letter

Fill in the form on the next page, or





#### Write to us

Customer Service Team

(Adult Social Services),

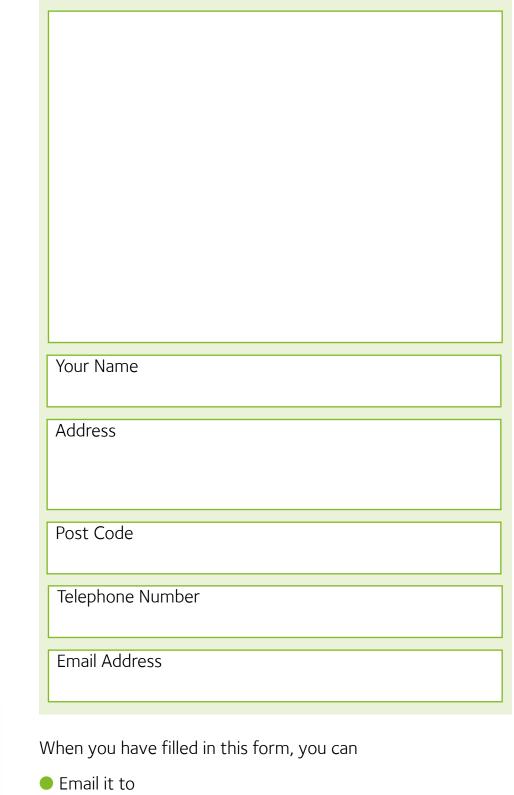
7 Newington Barrow Way,

London

N7 7EP

## Tell us by filling in this form

Tell us what you think by writing in the box below





Take it to the nearest council office

Ask a member of staff for a freepost envelope



